



## Become an expert in rental collections

### Overview

TPN puts the legal power to collect unpaid rent firmly in your hands. The TPN Letter of Demand has an immediate impact on tenant payment behaviour and is the first step to loading a negative listing against a delinquent tenant.

The full impact of TPN becomes clear when you understand that Courts across South Africa accept TPN Letters of Demand and Letters of Cancellation as binding documents for all legal action.

### Benefits

- Collect outstanding rent quickly and efficiently
- Improve cash flow with a proven set of soft collections tools
- Enforce your rights and protect your interests through legally compliant Letters of Demand and Cancellation
- Provide a powerful incentive for tenants to make rental payments on time and in full
- Motivate tenants to settle their outstanding debt - a tenant with a negative listing against their name will find it difficult to rent another property without first clearing their credit record
- Reduce costs and save on legal fees
- Remain compliant with the National Credit Act throughout the collections process
- Receive on-going support and expert legal advice from the TPN Legal Team



# Features



1 Send legally binding Letters of Demand to advise tenants when they are in arrears and to serve as a warning of possible repercussions should payment not be made. These are cancellation of the lease, possible eviction proceedings, and the intention to load a negative listing on the credit bureau.



2 Automate Letters of Demand to be sent via SMS, email, and post directly from the TPN System.



3 Use the TPN Payment Profile to track tenant payment history and send prompt reminders.



4 End lease agreements easily with a Letter of Cancellation that stands up in Court.



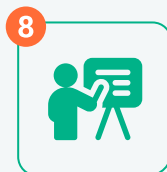
5 Load negative listings for free against non-paying tenants on TPN and TransUnion credit bureaux.



6 Reward positive rental payment behaviour with an improved credit rating.



7 Gain access to the TPN Legal Team for free legal advice.



8 Get support and system training with the latest industry insights and TPN Reports.

